



358 North Street | Randolph, MA 02368 | 781-963-7200

Quality Policy

Our company policy is:

**Continuous Quality Improvement
(CQI)**

through focus on:
Productivity,
Customer Excellence,
Business Systems,
and Growth

A handwritten signature in black ink that reads 'Reinhold Hesse'. The signature is written in a cursive style and is positioned above a horizontal line. The background of the page features a large, stylized yellow graphic of a rising sun or signal, which is partially obscured by the signature and the text below it.

Reinhold Hesse, President
November 1, 2011